



Oakmont PC Users Group

E-Mail Newsletter

February 1, 2011

Volume 5 Number 2

Officers:

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Gary Goodenough

gmgoody@pacbell.net

Communications:

Krystine Boehme

krystine_at_oakmont@yahoo.com

Helper Committee:

Gordon Ramsey

ramsey7999@sbcglobal.net

Help Volunteers: *If you have a problem, give one of these knowledgeable folks a call:*

Jack Frantz 539-4232

Phil Kenny 538-2075

Bob Mandelstam 537-8724

Gordon Ramsey 538-4981

We're on the Web!

<http://oakmontpc.com>

Webmaster:

Gary Pickering

rwp@sonic.net

President's Message

Oakmont is a poorer place this month; last week **Granville DeMerritt** passed on to what I am sure will be his great reward. Gran was a longtime member of our club Board and head of the Helper Committee. At the end of last year he resigned from the Board because he needed to step away from many of his responsibilities. We realized that his health was failing but no one expected the end to arrive quite so soon.

He was much beloved throughout our community because he was always most considerate of others and willing to help in whatever way he could. Gran is a shining example to those who feel they need to be a computer expert in order to help the club. His computer skills were modest but his judgment and willingness to pitch in made him a most valuable Board member. If you want to help your fellow club members and indirectly our Oakmont community, contact any Board member. We would be delighted to hear from you.

Jack Frantz, President

New Members

We welcome the following new members to our Club:

Nina and Al Blake

Betty Grace

Mary and Ron Hansen

Susan Millar

Lois Nimmo

Martha and Stan Pine

Shirley Simone

All new members are encouraged to become participants and please feel free to contact any of the officers for help or assistance.

It's Dues Time

Each year the club asks that members pay \$10 per family for a one-year membership. The dues are used primarily for equipment used in club activities. More recently, we have considered payment of an honorarium to make it easier to obtain speakers from outside Oakmont.

Many of us have, over the course of a lifetime, learned that if we put things off it becomes easy to forget. Show your appreciation for the work of our Officers and Board by getting your dues in now. Dues can be paid at the General (program) Meeting each month, or by mailing a check to our Treasurer Gary Goodenough at 451 Oak Mesa Drive, or by leaving a check in the Oakmont PC Users Group folder in the standing file just as you enter the new OVA office on Oakmont Drive.

Bank on Bob

Thank You, Bob Stinson

Thanks, Bob, for your excellent presentation on *On-Line Shopping and Banking* at our January General Meeting. As always, it was straight to the point and highly understandable to all of the audience. Those who might have a fear of shopping or banking on line could easily gain confidence from your demonstration to pursue the topic further, reap the benefits and avoid the pitfalls. We hope to see you again sometime in the future.

February Question and Answer Session

Monday, February 14 – West Recreation Center at 2:45 p.m.

If you have a computer question or problem you would like to have discussed at our Q & A Session, Gordon Ramsey is our Coordinator and M/C for this month of February. If you would e-mail your questions or problems to Gordon at ramsey7999@sbcglobal.net several days before the meeting he will work with our experts to determine a solution, which will be addressed at the meeting. We will continue to take questions from the floor but the e-mail requests will have priority.

We encourage our members to attend this session whether you have a question or not. There is always something to learn and sometimes even the most knowledgeable pick up something new. The Q & A session follows our board meeting, which is held at 1:30 p.m. and is open to any members who would like to attend.

February General Meeting

Monday, February 21 – West Recreation Center at 2 p.m.

"Successful Internet Searches" by George McKinney

The presentation will focus on two related topics, both designed to improve your internet search skills. The first task in successful internet searching is building your internet reference library. Many of us fail to take advantage of the first rule of good searching: decide where to search. 20 years ago we all had a small reference library of books, and it was important to decide which books to buy and where to look up information that was needed.

Today we often search in an almost random manner without thinking about where to search. We'll discuss how to build your library of Bookmarks and search efficiently within it. The second task is constructing the right search questions. A common problem is that we don't know the vocabulary the indexers have used (think the Yellow Pages: are there more dietitians or more nutritionists?).

Another common problem is you want to search information on a product, but the search only turns up websites that want to sell you the product, not any with useful information about the product. We'll go over some general rules about constructing searches and then invite examples from those attending to see how those rules may (or may not) help in finding the target information.

What's New on the Website

The club web site has been updated with the latest Newsletter and several corrections were made.

For the Inquisitive Mind

Search 'Till You Find

A New Webmaster Coming

We  Leo

Krystine Boehme has volunteered to be trained in web site technology and will ultimately take over the task of maintaining our club web site. Our current Webmaster and the designer of the web page, Gary Pickering, will do the training. This is a job that requires learning several computer programs embodying many new techniques. We are confident that Krystine, quick study that she is, will soon be up to speed.

Help by Leo

One shouldn't judge a piece of software by its name, especially when it sports a name like *Help by Leo*. If you can overlook the hokey moniker, this interactive help tool just might impress you. It's certainly not perfect, but *Help by Leo* (free for personal use) is pretty darn helpful.

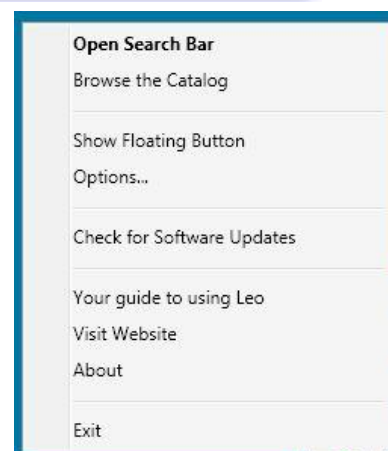
The free application provides interactive help for a handful of applications, including **Microsoft Office 2007, Facebook, Firefox, and iTunes**. Support for **Office 2010** is expected in soon, and the company is considering adding support for additional apps, such as **Photoshop**, in the future. It comes in 32 and 64 bit versions and the final download page lets you make a choice.

The site is: <http://www.helpbyleo.com/> and it makes available demo videos and a download button. Pressing the download button makes three choices available: 32 bit, 64 bit and Not Sure. The latter downloads a small program which checks which of the other two is appropriate. Download and save the program where you can find it and click/double click to run the installation.

After installation *Help by Leo* offers a Guide to show you how it works and also a number other of short videos. In operation, a small query bar:



is used to ask your question about any of the applications covered. The query bar is called up from the systray in the lower right hand part of your monitor. By right clicking on the Leo Icon you can call up the query bar, go to the Guide or visit the web site where you can view the videos. *Help by Leo* works in two modes: *Do it* or *Guide me*. The *Do it* does what it says, it proceeds to do what the question asked with only occasional interaction from you. If you have any interest at all, go to the web site shown below and watch a video that explains what *Help by Leo* is all about.



<http://www.kryonsystems.com/FirstTimeUsingLeo.html>

To opt out of this E-Mail:

If you do not care to receive information from the club through the E-Mail Newsletter, you may opt to have us delete your name from our distribution list. You will need to let us know at:

krystine_at_oakmont@yahoo.com