



Oakmont PC Users Group

E-Mail Newsletter

September 1, 2011

Volume 5 Number 6

Officers:

President:

Jack Frantz

jack@thefrantzes.com

Vice President:

Ruth Caldwell

ruthiec@sonic.net

Secretary:

Tamara Weise

tomka12834@att.net

Treasurer:

Gary Goodenough

gmgoody@pacbell.net

Communications:

Krystine Boehme

krystine_at_oakmont@yahoo.com

Helper Committee:

Gordon Ramsey

ramsey7999@sbcglobal.net

Help Volunteers: *If you have a problem, give one of these knowledgeable folks a call:*

Jack Frantz 539-4232

Phil Kenny 538-2075

Gordon Ramsey 538-4981

We're on the Web!

<http://oakmontpc.com>

Webmaster:

Krystine Boehme

krystine_at_oakmont@yahoo.com

President's Message

Although it may not look it because of our beautiful weather, fall is upon us and with the season comes an increase in club activities. The Question and Answer Sessions, which continued throughout the summer, will see increased attendance and in September the Program Meetings resume.

A most interesting slate of programs is in preparation. September sees the stress on Cyber security (see below). October is a change of pace in that several club members will discuss how they use computers. Many computer owners use the resource only in a very limited way. Insight into how others use computers may broaden our horizons. In November the mysteries of spreadsheets will be unveiled. Spreadsheets are useful for a variety of household tasks – from tracking kitchen recipes to retirement investments.

Also, don't forget that the Oakmont Computer Learning Center (OCLC) fall class sign-ups have begun. For schedule and instructions see: http://oakmontlearning.org/About_Us.html.

Jack Frantz, President

September Question and Answer Session

Monday, September 12 – West Recreation Center at 2:45 p.m.

If you have a computer question or problem you would like to have discussed at our Q & A Session, Bob Mandelstam is our Coordinator and M/C. E-mail your questions or problems to Bob at bobmandel@psualum.com several days before the meeting and he will work with our experts to determine a solution, which will be addressed at the meeting. We will continue to take questions from the floor but the e-mail requests will have priority. **There are no "dumb" questions. Please do not feel shy about asking about whatever computer problems you may have!**

We encourage our members to attend this session whether you have a question or not. There is always something to learn and sometimes even the most knowledgeable pick up something new. The Q & A session begins at 2:45 p.m. and follows the 1:30 p.m. Board Meeting, which is open to any members who would like to attend.

September General Meeting

Monday, September 19 – West Recreation Center at 2 p.m.

We live in a computer-interconnected time with global-access to enormous information and connectivity via the internet. Daily news is filled with computer attacks, compromises, and breaches. Cyber-attacks penetrate governments, private industry and also Home Computers.

New to the Club

Your Home Computer is a popular target for Cyber-attacks and computer hacks from intruders. Many Home Computers are vulnerable and users need pay close-attention to their home computer security. Why? Intruders want your personal information, hard disk space, and your computer resources to attack other computers on the Internet. Computer attacks look for vulnerabilities in your computer system to take advantage of flaws or weaknesses and thus gain access to your system. The presentation provides information on how to protect and enhance Home Personal Computer Security.

This program will be presented by Ken Kronen, CISM, NSA IAM (Computer Security Recognition and Training awards), a Former Veterans Administration Computer Information Security Officer (Ret) and now, a member of our club.

New Members

We welcome the following new members to our Club:

Nora and John Courtright	Sue and Mel Sandholm
John Gray	Gayle Walker and Stephen Upham
Leona Mattei	Jerilyn Weeks

All new members are encouraged to become participants and please feel free to contact any of the officers for help or assistance.

Thank You, Gordon Ramsey

Thank you, Gordon, for the outstanding program presented in May that showed us step by step how to download, install and set up Windows Live Mail under *Windows 7, Vista or Windows XP*. Windows Live Mail is an excellent e-mail client program, which brings the e-mail on to your computer without going to a web site and clicking on an icon. If you use an e-mail client, you will also always have the web mail available. If you missed the meeting, the hand out giving step by step directions is on the club web site:

<http://oakmontpc.com/programs/documents/WindowsLiveMailVistaandWin7.pdf> .

Gordon was Great!

Webmaster's Report

The website is sporting a new feature! Do you (or someone you know) want to join the OPCUG but don't want to write out the application data longhand? There is now a membership form designed for you to use on your computer to input the data. Here are the steps:

New on the Web

1. Go to <http://oakmontpc.com/>
2. Scroll down the Home Page to the section entitled, "Would you like to join our club?"
3. Click on the words "OPCUG Application Form" found in the first sentence and type in the blanks you wish to fill in.
4. Print it. (Note: You cannot save the completed document. If you save the file to your computer, the information you entered will not be there!)

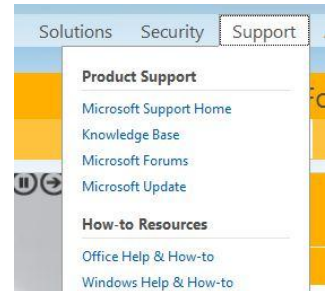
Include a check with your membership dues (\$10 per household) when you send in the application in the mail, or put it in the OPCUG folder in the OVA Office, or hand it in at our monthly General Meeting.

Do it Yourself

Technical Stuff

From time to time problems or anomalies develop which inhibit the usefulness of your system. Here at Oakmont you can always call one of the club volunteers to get help but often it's a good idea to try to solve the problem yourself. Microsoft provides a huge array of help; so much, in fact, that searching through the available resources can be confusing. This discussion will attempt to make those resources more useful and understandable. To start the journey, go to <http://www.microsoft.com>.

At the location just below *Bing* you will find a tab: *Support*. Click on it and you will see the menu to the right. Click on *Microsoft Support Home* and you will go to page that has the words *Fix a Technical Problem* and contains a button: *Visit Our Solution Centers*. Click on this button as shown below.



At the new page, select the version of windows you have and clicking on the version brings you to a page *Support for Windows ... technical problems and troubleshooting*. By selecting the problem category from the left column you will be presented with a number of solutions in the center column. If one of these is germane, good, but more likely you will need to go further and the right column offers two large resources.

First click on the *Fix it* icon. Follow the 1–2–3 steps in order as shown on the screen. Step 3 presents a number of solutions and the option of having Microsoft run the analysis and fix for you or *Learn more*. The latter tells you what will be done and how to do it.



The *answers* box shown right takes you to Microsoft forums where experts answer questions. Use the *See Answers by (Windows) version* and at the next screen select the *Windows topic*. The *Answered* tab is the one you want. If you are adventuresome you can try asking a question at the top and then over time follow the response. If worse comes to worst you can always call a club volunteer helper and you'll still learn from the experience.



To opt out of this E-Mail:

If you do not care to receive information from the club through the E-Mail Newsletter, you may opt to have us delete your name from our distribution list. You will need to let us know at:

krystine_at_oakmont@yahoo.com